

Strategy 2021 - 2023

Building new **core skills**

We are continuously expanding our range of services so that, as a system supplier in the field of heat treatment and machining, as well as measurement services, we are abreast of market requirements.

Quality in the **supply chain**

In order to be completely aware of customer requirements, we are continuously developing our strategic partnerships through a systematic supplier management system.

Improving **capabilities**

To improve and continue to grow our market position, we are committed to a future programme of staff and technology development. Also in our sights: individual training, continuous qualification, open communication and encouraging employees' ideas, active networking and process development and its consolidation. This is how we ensure that we as a company are looking to the future and remain successful.

SYSTEMatically solving problems

Hanomag Lohnhärterei Gruppe

Merkurstraße 14
30419 Hannover

Telefon: +49 511 64074 - 0
Fax.: +49 511 64074 - 309
hhc@haertecenter.de

As a service provider for heat treatment, machining and measuring services, we are a part of global supply routes and complex customer requirements. This requires a high level of methodological competence and interdisciplinary action from us in order to avoid errors and solve problems in a timely manner. In addition to quality systems, the milestones for systematic problem solving are digital networking and knowledge management.

Resources in a nutshell

For current technical and commercial developments, consideration of environmental effects and sustainable actions are essential for us as an energy-intensive company. The key to these topics is in the informed use of all resources and continuous investment in energy and environmental projects. We are also aware of our social responsibility towards our workforce. Our code of conduct is binding for us and our partners.

Ratified by management on 16/12/2020. Applicable for all employees of the Hanomag Lohnhärterei Group



Today, wherever we look, we see the signs of change. Digitalisation, energy and transport changes, climate change, Industry 4.0, etc.

Everywhere, it is becoming apparent that our customers, as well as the social and political environment for our company are changing rapidly.

For us, these developments mean that we, as long-term partners of our customers, must travel this path together and position the Hanomag Lohnhärterei Group so that we continue to be perceived as a competent, capable and reliable partner in the heat treatment and machining field, as well as a supplier of measuring services.

The road ahead is neither predetermined nor predictable - accordingly, the terms used at the start are too imprecise. Nonetheless, we can set markers on the route, which will bring Hanomag to where our customers will be tomorrow!

5 objectives for more **HANOMAG**

Developing
new **core**
skills

Quality in the
supply chain

Improve
capabilities

2023

Resources in
a nutshell

SYSTEMatically
solve problems