

Company Policy

The management of the Hanomag Lohnhärtereier Group states that it is responsible for the initiative and implementation of a standardised company policy. The declaration comprises the management systems for

- **Quality** according to IATF 16949 and DIN EN ISO 9001,
- **Environment** according to DIN EN ISO 14001,
- **Energy** according to DIN EN ISO 50001, and
- **Social Responsibility** following ISO 26000
- **Information Security** according to the VDA ISA catalogue

The personnel capacities, the necessary investments, the appropriate training measures and the necessary operating costs will be made available to maintain these systems.

With this combination of planning, control and improvement, we guarantee our clients that we will carry out our core skills,

- ⇒ heat treatment of metallic materials and products, and
- ⇒ the cutting of single pieces and test parts right up to serial part manufacture, and 3D-measuring technology

to a high quality standard, using resources sparingly and in a constructive working environment.

In addition to providing high-quality services, competitive pressures also require demonstrable proof of the quality and security of internal processes. The trust of our customers, and the success of our business, depend upon

- Integrity
- Confidentiality
- Availability

It is vital to reduce the risk of both intentional and unintentional disclosure of trade secrets or sensitive information, as well as the potential for data loss, system failure, insufficient access controls and breaches of regulatory restrictions

For communication with the social, political and legal environments of the group of companies we identify all of the interested parties (stakeholders) and analyse our binding obligations. We undertake to comply with them and to meet all of the applicable legal as well as any other obligations.

Our aim is for the continuous improvement of energy-related performance and environmental performance, and to protect the environment. To this end, we will also incorporate our suppliers in all of the processes and support environmental and energy-relevant procurement.

In the Hanomag Lohnhärtereier Group, all employees are familiarised with their duties, their quality-related, environmental and energy aspects and their social incorporation in our structures, and undergo further development.

Owing to our customers' security requirements, information security must form an integral part of our corporate culture. Every employee should be fully aware of the importance of information security and understand the critical influence that potential risks can have on business success.

Rules on safety at work are also part of this development in our technologically complex and demanding heat treatment and processing procedures. We do this in a multicultural environment, with employees from more than 20 countries.

In the interests of our clients and employees, as well as all other stakeholders, we set quality, environmental and energy goals that enable us to meet the current and future requirements in all of these fields. We are aware that by minimising risks and using opportunities, we can reduce errors, environmental consequences and resource use, avoid risks and thereby convince clients of our capabilities. The same principle applies to information security risk management, where the early identification, evaluation and mitigation of risks supports the achievement of protection objectives. This approach allows us to implement suitable measures to safeguard the organisation's information assets, while carefully balancing potential risks and opportunities.

Company Policy

The foundations of the company policy are embedded within the integrated management system, with all key objectives aligned to

- The fulfilment of binding stakeholder obligations,
- Compliance with legal and other requirements (including those of our customers), and
- A commitment to continuous improvement across all areas.

